

Head lice removal and Nit picking are part of a comprehensive program to ensure your family becomes 100% lice free.

- · LouseCalls guarantees that you and your family will be 100% louse free after the initial treatment visit. If a bug is found within 48 hours of the initial treatment, proof of the bug must be preserved (actual bug and by photo) and Louse Calls will come back and treat that individual for free.
- LouseCalls guarantees that your child will be admitted back into school or camp the very next day, or we will come back and treat your child for free.
- If you utilize LouseCalls to perform checks/treatments of all family members as well as utilizing LouseCalls to perform the recommended retreatment, and head lice are found on the treated individual's head within 2 weeks of the retreatment, send us a photo of the bugs and if evidence of head lice are found we will perform a full treatment at the reduced \$60.00 rate. Any family members or friends not originally treated by LouseCalls will be full price. If more than 2 weeks have passed from the date of service than a minimum \$100.00 charge will apply.

Guarantee subject to:

All family members within the household must be checked and deemed lice free by a LouseCalls technician during the initial treatment visit. Any family members found to have lice must be treated by a LouseCalls technician. If you elect not to have every family member in the household checked/treated by LouseCalls for the presence of head lice, the guarantee is not applicable.

If LouseCalls is requested to return to a home due to the presumption that a bug or nit has been found, and no evidence of lice (photo is acceptable) is found by a LouseCalls technician, a charge for the time and mileage for the technician, a minimum charge of \$60, will be applied. LouseCalls will not treat for free due to misdiagnosis by another party/person. Evidence of lice must be displayed prior to treatment for free treatment.

Re-infestation from a third party does not constitute a free treatment.



South Florida: 561-376-1066 Central Fla.: (813) 579-5423 West & Sw Fla. (407) 412-9666

www.f.ouseCalls.com

Owner: Amy Graff amy@lousecalls.com Fax: (561) 451-1131

Member NALTP